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OLSON COMPUTER SERVICES

NETWORKING THE COMMUNITY SINCE 1982

NEWSLETTER MARCH 2013

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Porterville's newest landmark

Travelers along Porter Road recently may have noticed a lot of activity in the south yard area of our office.

Construction actually began several weeks earlier, as shipping crates began to arrive, foundations were poured, and our new tower was slowly pre-assembled into two-stage sections.

Then on February 1st, a fork lift boom raised the first two base sections into place and our crew began bolting the lower frame together.

Finally, early on the morning of February 18th, a large crane arrived, set its outriggers in place across from the Porter Street Barbecue, and placed traffic cones along the road. For the rest of the day, OCS tower climbers slowly moved higher into the bright blue sky as the crane set more and more sections of the soaring 100-foot tower.

Way back in late 1999, when OCS began developing our wireless network, we soon realized that we could not efficiently mount new equipment or make changes or repairs on our towers if we had to rely on outside climbers and their unpredictable schedules every time something needed to be done.

So within that very first year we started doing our own climbing. All OCS climbers are now certified by Comtrain, the nation's foremost tower training and safety company. Those who stopped to watch the construction activity would have noticed that Dave, Ryan, Mark and Crystian were all wearing climbing harnesses as they worked their way up the tower, carefully ensuring they were safely tied off and

Continued on Page Two





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Porterville's newest landmark

Continued from Page One

secured before making each move.

OCS has identified increasing issues with partial signal obstruction from antennas mounted on the stubby tower on the roof of our main office building, which connects fiber circuits to several of our remote hilltop receivers. This is primarily due to continuing tree growth, both nearby and across the city skyline in general, where regular tree maintenance is not under our control. The new tower will largely eliminate these issues and allow improved signal and more reliable service to customers, as well as easier expansion of our network.

Completion of tower construction marks a milestone in a project that has already been a few years in the making. After a bit more fine tuning and final inspection, we'll begin the process of raising and mounting antennas, running cable, and finally testing and transitioning to new signal segments.

As this work progresses over the next few months, watchers along Porter Road and those stopping for lunch at the BBQ will periodically see intrepid OCS climbers carrying out this work. Enjoy the show!

Tired of satellite or Clearwire? You're not alone ... many of our new OCS accounts are customers switching from satellite, DSL, Clear[wire] and other providers. Tell your friends and receive a referral credit for up to a month's free service.

How to reduce Netflix bandwidth usage

Did you know that you can change the video quality setting in your Netflix account and dramatically reduce the amount of bandwidth you're using? The default setting is "Best quality," which consumes the greatest amount of bandwidth and significantly reduces the number of movies you can watch before running into monthly bandwidth limits. By changing this setting to "Good" (in My Account at Netflix.com) you can watch **three times more movies** without hitting limits, reduce buffering, and chances are you'll hardly notice any difference in viewing quality ... give it a try!

Your Account & Help

Manage video quality

- **Good quality** (up to 0.3 GB per hour)
- Better quality (up to 0.7 GB per hour)
- Best quality (up to 1 GB/hr, or 2.3 GB/hr for HD)

(Save)

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Fan Mail



"Service with CW used to be good but it's been going downhill. I've been talking to others about different options in town, and all of them say OCS is not the cheapest but your're the best!" -MB

OACYS WIRELESS INTERNET SERVICE PLANS

	Average Speeds					One-Time Fees			
Wireless Plan Types	Min	Тур	Max	Monthly Usage ¹	Mailboxes	Installation	Equipment Deposit ²	Monthly Service ³	
RESIDENTIAL						All Plans			
Basic	125K	500K	750K	12GB	5	100.00	100.00	49.95	
Premium	250K	1M	1.5M	20GB	5			79.95	
<u>BUSINESS</u>									
Business	375K	1.5M	2M	30GB	10			129.95	
Professional	500K	2M	3M	35GB	25			159.95	
Corporate	750K	3M	4M	45GB	30			199.95	
Enterprise	1M	4M	5M	60GB	40			249.95	
MOUNTAINS Alpine, Pierpoint,									
Camp Nelson	125K	375K	750K	8GB	5	↓	<u> </u>	69.95	

- 1. Monthly usage is the allowed bandwidth per month. Surcharges apply for excess usage.
- ${\bf 2.} \ Equipment \ deposit \ is \ fully \ refundable \ upon \ termination \ of \ service \ after \ one \ year.$
- 3. For areas served by Blue Ridge tower, add \$10 monthly rural service fee.

I Didn't Know That!

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