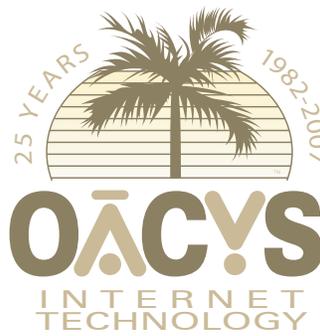


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OLSON
COMPUTER
SERVICES

NETWORKING THE
COMMUNITY
SINCE 1982

NEWSLETTER NOVEMBER 2008
VISIT OUR WEBSITE FOR CURRENT NEWSLETTERS, NEWSLETTER ARCHIVES, OR TO SIGN UP FOR NEWSLETTERS VIA EMAIL

War on Spam: Email Security Change Notice

Email viruses and security breaches will often hijack a subscriber's computer and use it to distribute hordes of spam, acting like a mail server to communicate directly with other Internet service providers and bypass security policies.

When this happens the subscriber's computer will slow dramatically under the load. But far worse, the many other ISPs who see these blasts of spam will identify the sender's IP address, locate its host ISP, and start blocking all email from that ISP – including *all of its subscribers!* This takes time to straighten out, during which support desks handle many calls about bounced email.

A growing solution is to reconfigure mail servers to accept subscriber email only through a dedicated method, which also prevents subscriber computers from being used to communicate directly with any mail servers other than those of their own ISP. This dramatically reduces or eliminates the susceptibility to hijacking via this form of virus.

Therefore, at OCS we've reconfigured our mail servers to accept outgoing email on Port 587, which along with SMTP Authentication will put a stop to email hijacking. Our subscribers will need to make this same change in their own email programs, and after that transition is completed we'll set our servers to stop accepting outgoing email on Port 25, the traditional SMTP default. We're anticipating to have this done by January 2009.

INSTRUCTIONS: On our website, point to Subscribers on the main menu bar and click "Email Port Change" for instructions on how to change the SMTP server port number in several popular email programs. (Please note that SMTP Authentication must also be enabled when you make this change.)

Or as always, feel free to contact our office for assistance!

SMTP ~~25~~ 587 AUTH

Traditional Families Highest Users of Technology

Reprinted from the Central Valley Business Times

The Internet and cell phones have become central components of modern family life – especially among the traditional nuclear family, according to a new report. The traditional family of married parents with minor children has the highest rate of technology usage and ownership, according to the study by the Pew Internet and American Life Project.

Households with a married couple and minor children are more likely than other household types – such as single adults, homes with unrelated adults, or

Continued on Page Two

**WIRELESS
SERVICE
AREAS**

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano Area

Our Exeter tower covers Badger Hill too!

Phishing Example

The email below is real. But the form is only the bait, and if you click on the provided link you're hooked! Notice that the link displayed and the real link don't quite match? The differences are always subtle – in this example the source is actually on a server in Ecuador (.ec) and clicking on it would probably plant a virus on your computer immediately – not via email, but through your browser. Be smart, and be skeptical of unexpected requests for information!

Dear American Express Card holder:

As part of the new security measures, all American Express Card holders are required to complete American Express Customer Form. Please complete the form as soon as possible. To access the form please click on the following link:

<http://www.americanexpress.com/myca/form/serverstack/action=...>

Thank you for using your American Express Card.

Sincerely,
American Express Customer Service

LOOK HERE
in your status bar

POINT HERE
but don't click!

<http://www.americanexpress.com.dllst.ec/myca/form/serverstack/action=...>

The OCS home page has received more than 12 million hits – *that's a great audience for local advertisers!*

Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS service plans are described at www.porterville.com

Internet Plans and Pricing

Call about eCommerce!

Need qualified computer or network maintenance? Give us a call!

AMERICA SUPPORTS YOU

Our Military Men & Women

AMERICASUPPORTSYOU.MIL
SUPPORT OUR MILITARY = SUPPORT THEIR MISSION

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive a month of free service! **Our subscribers have earned \$55,065 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



210,900,103 VIRUSES, SPAM, AND PHISHING ATTEMPTS HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM

OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN
767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

OCS OfficeScan 8

OCS central email filtering stops literally millions of messages containing viruses, spam, and phishing attempts every month – 30 million in October this year alone!

However, email is not the only way your computer is susceptible to security probes. CDs and DVDs can be infected, and increasingly it is possible for attacks to be launched through your browser via malicious web scripting.

The solution is security software *on your computer*. Products are available from Norton (Symantec), McAfee, Trend Micro, and others. Those are effective as long as you keep up with regular updates, but they can be somewhat annoying with frequent reminders, message popups, renewal payments, and downloads, so people often allow these programs to lapse out of date.

OCS OfficeScan is another option. Wireless subscribers install a small utility on their computer, which communicates automatically with a central security server at OCS for current threat profiles. There are never any updates to install, since everything is done transparently and in the background.

We are currently updating OfficeScan subscribers to the latest version (OfficeScan 8) to provide enhanced protection against phishing and especially spyware. Please contact our office for more information!

Stuck in a contract?

Show us your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs...



Traditional Families Highest Users of Technology

Continued from Page One

couples without children – to have cell phones and use the Internet, it says.

The survey shows that these high rates of technology ownership affect family life. In particular, cell phones allow family members to stay more regularly in touch even when they are not physically together. Moreover, many members of married-with-children households view material online together, the survey says. Some highlights from the report:

- 58 percent of those living in married-with-children households own two or more desktop or laptop computers. Nearly two-thirds of those living in multiple-computer households (63 percent) link those computers in a home network.
- Both spouses use the internet in 76 percent of married-with-children households, as do 84 percent of their children aged 7-17. Indeed, 65 percent of married-with-children households with a child between the ages of 7-17 contain a husband, wife, and child who all use the Internet.
- 89 percent of married-with-children households own multiple cell phones, and nearly half (47 percent) own three or more mobile devices. Children in these households are somewhat less likely to own a cell phone than they are to go online: 57 percent of these children (aged 7-17) have their own cell phone.

Fan Mail

"You are the third company that I have had wireless Internet with, and I am by far the happiest with your service." -JS



Help us celebrate! OCS turned 25 in February 2007, the company was started in a home office in 1982. We've had our 25-year logo printed on a selection of glassware as gifts for our customers, please stop by the office and choose yours! We have mugs in three colors, tall mixing (pint) glasses, and etched wine glasses. Get them while they last, limit two per customer!



I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM