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NETWORKING THE  
 COMMUNITY  
 SINCE 1982

N E W S L E T T E R

D E C E M B E R 2 0 0 6



## Less Spam and No Scam!

The upgrades to our mail system described in last month's newsletter were all completed by mid-November. The flow of incoming spam this month is already down by over 20%, thanks to the added rules list. The upgraded filtering server is actually processing nearly five times the previous flow, so the occasional backlogs we were experiencing have also been eliminated.

And, our latest mail server software now adds filtering for email scams, those official looking "phishing" attempts that try to gain personal identity or account information by appearing to come from a professional source, like a bank or online sales provider – PayPal for example.

We still caution customers to be alert and wary of what they click on, but much less of this stuff is now getting through to your mailbox. Most banks and other services (including OCS) will not send email like this, so when in doubt *do not click* on links in the email – it's best to contact your account manager directly.



"Image spam" is also now being stopped in large numbers. That's the practice of sending spam in the form of a graphic that looks like text, a phenomenon that has literally swept the globe. Image spam attempts to bypass spam filters that look primarily at text patterns in email messages.

For WebMail users, another new feature is the ability to release messages directly from the entirely remodeled quarantine report. You can edit your account via UserAdmin (on our website) to have this report sent to you.

WebMail 4.4 also shows how much of your online storage space is being used. If the percentage indicator in the top-left corner is getting large, you may need to transfer your saved messages from our mail server to your computer, or delete them.

## WIRELESS SERVICE AREAS

Construction for both Success Valley and Richgrove are now under way!

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- In progress
- Success Valley
- Richgrove

Our Rocky Hill Exeter tower also covers Badger Hill Estates!



## OACYS VoIP

Phone Service over the Internet

Users of other VoIP services (like Vonage) have called recently to report that support problems usually result in finger pointing at the broadband Internet service provider. OCS provides both Internet service *and* our own VoIP – we're not just reselling for someone else – which increases quality and performance significantly and certainly eliminates any finger pointing.

Only OACYS can completely replace your traditional phone lines. We can provide your high-speed Internet service, your telephone and fax service, and we even support alarm security systems – all with no phone lines!

See our website for a complete list of Frequently Asked Questions and a VoIP signup form ... or call or email us with any further questions.

### More on Side Two...

#### Work from home!!!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...



OCS dialup and wireless plans are described at [www.porterville.com](http://www.porterville.com)

Internet Plans and Pricing

Call about eCommerce!



Our Military Men & Women

[AMERICASUPPORTSYOU.MIL](http://AMERICASUPPORTSYOU.MIL)

#### THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive a month of free service! **Our subscribers have earned \$45,634 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



Need qualified computer or network maintenance? Give us a call!

- **VIRUSES STOPPED BY OCS SYSTEM: 1,269,477** (Nov 2006: 2,256)
- **SPAM BLOCKED BY OCS SYSTEM: 51,337,100** (Nov 2006: 2,481,899)

OFFICE HOURS • MON-FRI 8AM-8PM • SAT 9AM-5PM • CLOSED SUN  
 767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

# The Road to Success



High-speed wireless Internet service for Success Valley is getting close – this photo shows a bulldozer working on “The Road to Success!” After much study and deliberation, we determined that although there are other ways to get a tower built on the Mine Hill peak that overlooks the valley – for example we could fly the construction materials in with a helicopter – that wouldn’t be a good solution for long-term maintenance. The terrain is really too rugged



**NATIONWIDE OCS SERVICE for FRIENDS • FAMILY • BUSINESS**



### Fan Mail

*“We are very happy to be OCS customers. I especially appreciate your efforts to shield my mailbox from the hordes of spammers who are trying so unrelentingly to get my attention!” -DP, 11/06*

even for ATVs considering the need for service crews and equipment, so building a road was really the only realistic solution. It’s a big job, hopefully to be completed in early December. Tower construction will then follow, and service should be ready in the first quarter of the new year.

If you’re interested in high-speed wireless Internet service or VoIP, please make a reservation on our website or contact our office.

### News: OACYS Going CLEC

OCS has begun the process to register with the FCC as a local exchange carrier. This will move us up the ladder from an ISP company to a peer status equal to that of AT&T or Verizon, albeit on a smaller scale. As a result we will gain significant advantages that are unavailable to us currently, including true local numbers with portability and E911 support in all of the valley and foothill communities we support. While we offer these VoIP features now in the Porterville area, the obstacles we’ve faced in other communities will disappear.

There are no other CLECs headquartered in Tulare County, this will be a first in the community. It is a significant advance which the majority of independent ISPs do not achieve, and it will add real value to the communities we serve. The process can take at least six months to complete.

## OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W <sup>1</sup>	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
<b>WIRELESS   STANDARD 2.4 GHz</b>								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 <sup>2,3</sup>
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 <sup>2,3</sup>
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 <sup>2,3</sup>
2 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 3 Add \$10 per month for locations in designated remote service areas								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 <sup>4,5</sup>
Special "mission impossible" cases are those where obstacles such as trees or buildings between the wireless tower and the customer site normally make wireless service impossible. OACYS can now use new technology to provide service in some cases, sending signal around or through the obstacles. Individual circumstances will vary and this plan may not be available from all towers. Our free site survey will determine whether 900 service may be feasible when standard 24 service is not.								
4 Add \$10 per month amplifier fee for locations beyond 5 miles from nearest tower 5 Add \$10 per month for locations in designated remote service areas								
<b>WIRELESS   MISSION CRITICAL 5.8 GHz (where available)</b>								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

**Notes.** All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webspace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. Please check with our office for additional detail regarding any of our Internet service plans.

### I Didn't Know That!

OCS provides “A-to-Z” computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based “VOIP” telephone services
- iSuite of online utility applications

*To set Account Preferences or make Payments Online, click **UserAdmin** on our website*